



Dear Valued Customer,

Interstate Special Events is committed to maintaining a safe and healthy workplace for our employees, and a sanitary experience for our customers. We are closely monitoring the ongoing COVID-19 coronavirus outbreak according to the guidelines and recommendations of the CDC (Centers for Disease Control and Prevention). We want to share with you the actions we are taking to help protect our employees and customers.

We have advised all of our employees who show symptoms or come into contact with infected individuals to stay home and follow the CDC guidelines to prevent the spread of the infection. As an immediate step, we increased our cleaning and disinfecting efforts in our store: frequently disinfecting high-touched surfaces such as counters, phones, door handles, keypads, restroom surfaces, etc. In addition, we are increasing our efforts to reinforce cleanliness with our rental equipment. Our staff is taking every precaution to ensure the safety and wellness of our customers.

We are increasing our efforts to reinforce cleanliness especially with any items associated with food-related products (*such as plates, platters, glasses, utensils, and more*). Our employees are also taking further precautions by using gloves during all contact with customer and rental items, and ensuring that items are not handled before being packaged.

At this time Interstate Special Events is open for business and is committed to helping you create your special event. We are here to provide excellent service and customer care. We here at Interstate Special Events feel deeply for those who have been impacted by this outbreak. We highly value your business and plan to take all necessary steps to ensure our store is exceptionally clean and sanitary, and a safe place to be for everyone.

We greatly appreciate the trust that you place in us.

Best Regards,

Joseph Dennis
President of Operations