



SERVICES

We strive for excellence in both quality and service. Our experienced professional staff is always here ready to assist you with our rental products and services. We want to help create your special event that will be memorable for many years. We work together as a team to ensure that every detail of your event is not overlooked. Your event will not only be planned and arranged but ordered and delivered with our utmost care and accuracy. We want your experience to be as smooth as possible.

SHOWROOM

We personally invite you to visit our Portland showroom for a one on one session. You can speak with one of our event coordinators or to speak directly to one of our event specialists who will walk you through your preparations step by step.

ESTIMATES

We love to assist our clients with planning their events. Whether it be a large gala or backyard luncheon; no event is too small or too large! We offer complimentary quotes and are here to help make your event dreams become a reality.

SITE SURVEYS + LOCAL VENUES

We have maintained great professional relationships with several local venues and event centers in our area. We have many years of experience in having looked over a multitude of locations that you may already be considering for your special event. We do this every day! Our knowledge and experience allows us the opportunity to help you determine not only the items you need from our inventory but we can also navigate what items are already available at the various locations. In addition to this overview, the initial site survey fee that is charged for your site inspection will be credited to your order once your reservation is complete.

ON-SITE SUPPORT

If necessary, we are happy to assist you by supplying on-site personnel and support throughout your event. Please feel free to inquire this special service if that is something you desire.

DELIVERY AND PICKUP

We take pride in our vast inventory of event rental equipment. We are committed to your satisfaction in receiving clean, well-prepared, organized items. Delivery fees are determined by size and quantity of the inventory. Also, by the zip code for where the rental items will be delivered. Please see our *policies* page for more information on delivery and pickup.

SET UP AND REMOVAL OF LARGE EQUIPMENT

Various special items (*which are often needed*) can frequently be large. We certainly do not expect our valued clients to install and arrange everything on their own. We are experienced and qualified at setting up and removing items. Such as staging, canopies, tents, dance floors, flooring, as well as many other large items.

EXTENDED SERVICE HOURS

We offer our Special Event Response Team. This service is offered in the event that an emergency with our inventory occurs during non-business hours. Please call **503.285.6685**. Listen for the “*event emergency*” prompt and follow the instructions for emergency response. Our special event response coordinator will return your call as soon as possible.